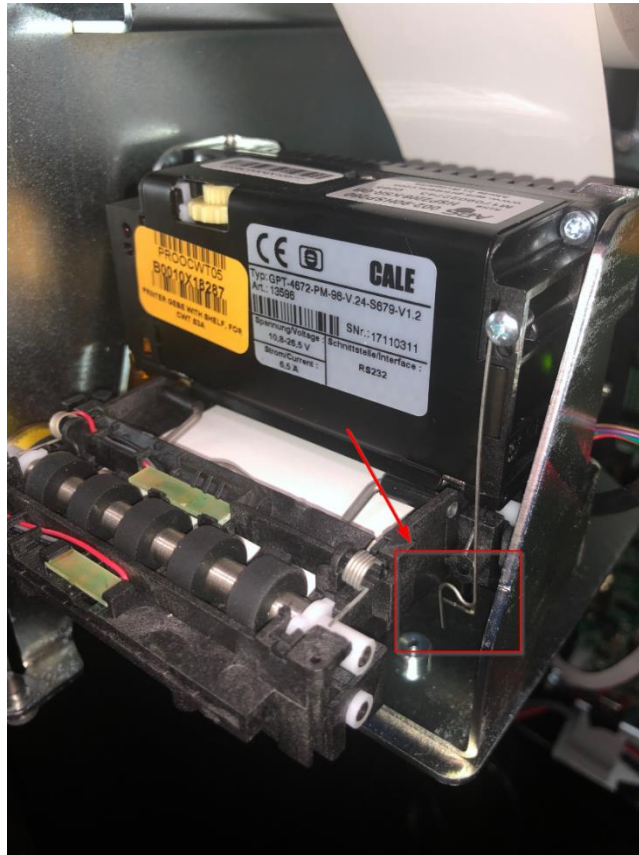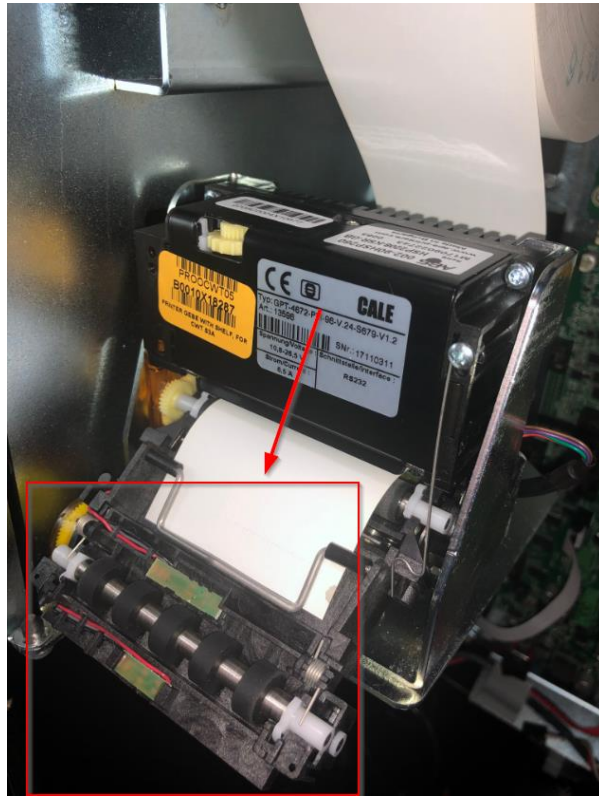# REMOVING PAPER/CLEARING PAPER JAM GEBE PRINTER

Below is the procedure on removing paper and clearing paper jams from the GEBE printer in the CALE kiosk.

To remove a paper jam or roll of paper that is currently in the printer you will want to begin by opening the door of the meter.

First you will want to pull the release tab on the printer out like pictured below. The clip should pull out to the side.

You will then want to lower the printhead by pushing down on the front and the printhead should lower.

You will then be able to remove the paper from the printer and clear out any paper jams.

After the paper has been removed, push the printhead and the release tab back into place and follow the instructions for inserting paper back into the printer.