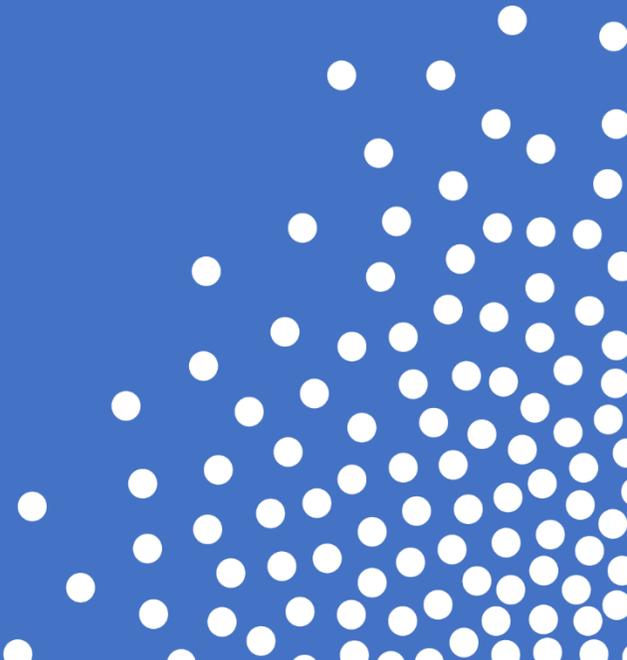
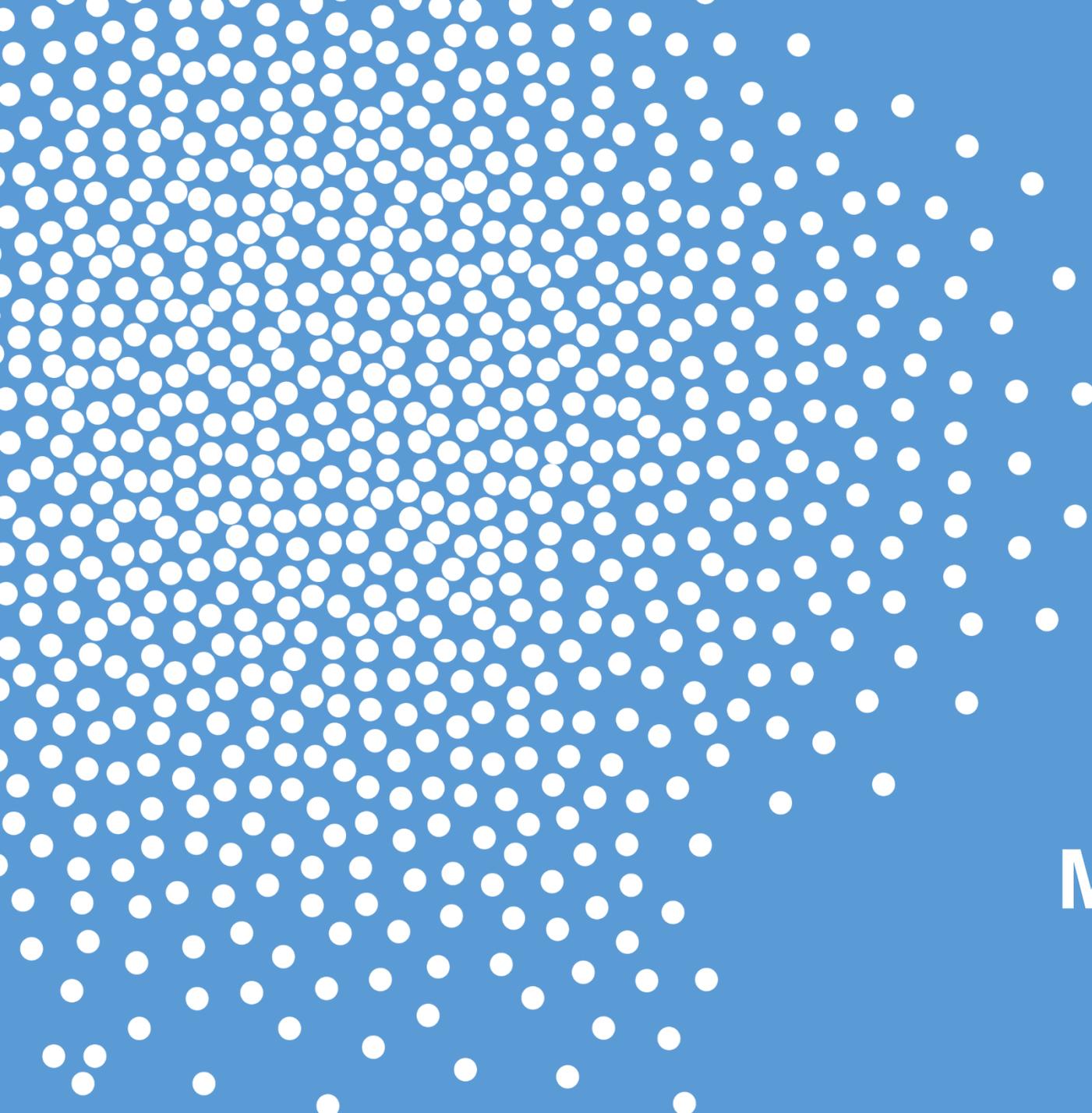


FLOWBIRD

Urban
Intelligence





MAX LTE

Terminal
Registration

MAX TERMINAL REGISTRATION

-Performing the Terminal Registration

- Log into the service menu with the CWT MAX Access Card
- Set Time & Date First
- Go to Terminal
- Go to Term. Registration
- Go Down to Terminal ID & Press OK
- Go down to CURRENT : *METERID*
- Change each character up or down to get to the correct letter or number
- Press OK on each character to advance to the next character
- 8 Characters MAX. If the ID is shorter, add ZEROs at the front to get to 8 characters
- Press OK on the last character to go to the next menu selection



MAX TERMINAL REGISTRATION

- Performing the Terminal Registration
 - Press OK on APN
 - Press OK on broadband (This is for AT&T)
 - Press OK on Select CWO IP
 - Go down to IP:64.119.210.50P50952 (Live FWO server) & Press OK
(IP Address & Port #)
 - Press OK on Credit Card Mode
 - Press OK on To: Normal Mode



MAX TERMINAL REGISTRATION

-Setting up the Terminal Registration

- Press OK on Parking ID
- Press OK on each digit of the FWO Parking ID (01414 is the test FWO server)
(If you need to change the number use the + & - on each # before you press ok)
- Example ParkIndy is 00432
- Press OK on Terminal GUID
- Press Cancel to reset to get a new GUID from FWO (This will reset GUID to all zeros)
- Press OK on CONFIRM
- Review all the settings & Press OK



MAX TERMINAL REGISTRATION

- Performing the Terminal Registration
 - Press OK to go back (to main service menu)
 - Go to Utilities
 - Go to Heartbeat
 - Click OK on Force Heartbeat
 - Wait for Heartbeat to complete



MAX TERMINAL REGISTRATION

- Activating the Terminal on FWO
 - Log into FWO > Select the customer > Go to Terminal administration
 - Click on Terminal status > Type in the meter ID you are working on.OR
 - Change “Terminal Installation Status” to Registered. Click Apply
 - Click on the Terminal ID to go into terminal details page

FLOWBIRD WebOffice Impersonate: CWT MAX Testing

Terminal Status

The list is filtered

Filter Advanced Filter

Company: CWT MAX Testing Terminal Type: =

Node: Prod. Meters Terminal ID: Like

Terminal Group: Terminal Installation Status: = Registered

Last Communication Date: Dynamic Time Span Active Event Status: =

Apply

Status ID	Terminal ID	Location	Node	Last Comm. Date	Terminal Installation Status	Event Date	Event Level	Event Code	Hardware Unit	Company	Terminal Type	Active Events	Battery Voltage	Force Heartbeat - Counter	Force Heartbeat - Date Last Executed
1	4F4DFD58		Prod. Meters		Registered		Warning			CWT MAX Testing	MAX	1		0	

Page 1 of 1 Total Row Count: 1

MAX TERMINAL REGISTRATION

- Activating the Terminal on FWO
 - On the Terminal Details page
 - Change the Icon Url from: Cale permit to CWT
 - Change Terminal Installation Status From Registered to Active
 - Move the meter Id to the correct Node
- Click the box and select from the drop down. Meters should be grouped by Zone or program

FLOWBIRD WebOffice Impersonate: CWT MAX Testing

Terminal Details - 4F4DFD58

Details Terminal Info Terminal Jobs Card Management Terminal Access File Attachments Tariff Packages Articles Terminal Acquisition

Parking Spaces - Enforcement Visual Space Indicator Information

Terminal Details

Terminal ID	4F4DFD58 *	Acquisition Date	
Terminal Type	MAX *	Date In Service	
Terminal Sub Type		Date Active	
Company	CWT MAX Testing *	Date Inactive	
Time Zone	(UTC-05:00) Eastern Time (US & Canada) *	Date Created	11/16/2021 3:48:12 PM
Tick Value	100 *	Date Removed	
Currency	American Dollar *	Parking Spaces - Purchase	0
Location		Parking Spaces - Enforcement	0
Location Type			
Geographic Section			
Icon Url	CalePermit *		
Terminal Installation Status	Registered *		
Parking Zone			
Node	Prod. Meters *		
Merchant			
Collector Routing Group			
SIM Provider			
SIM Mobile Number			
Power Type			
Terminal Network Communication Type			
Description			
Terminal	323f2df0-a9a7-4bf8-9d5a-395b36fb84ed		
Day Type Calendar			

Invoicing

Invoicing? *

Invoicing Changed Date

Invoicing Changed By User Id

MAX TERMINAL REGISTRATION

- Activating the Terminal on FWO
 - Here is the completed terminal registration
 - If able to put the S/N of the mech in the meter S/N section
- Click the green Floppy disk icon to save & return to the main terminals page.

FLOWBIRD WebOffice Impersonate: CWT MAX Testing

WebOffice Today
Reports & Statistics
Personal Settings
Terminal Administration
+ Terminal Control Centre
Terminal Status Centre
+ **Terminals**
Terminal Map
Terminal Status
Terminal Support
Unresolved Alarms
+ Terminal Maintenance
+ Communication Details
Terminal Log
Update Multiple Terminals
Parking Zones
Space Management
Pay By Space
User Administration
Company Administration
ePurse Card
Cale Support
System Administration

Information
11/16/2021 3:50:10 PM: Saved

Terminal Details - 4F4DFD58

Details | Terminal Info | Terminal Jobs | Card Management | Terminal Access | File Attachments | Tariff Packages | Articles | Terminal Acquisition

Parking Spaces - Enforcement | Visual Space Indicator Information

Terminal Details

Terminal ID	4F4DFD58 *	Acquisition Date	<input type="text"/>
Terminal Type	MAX *	Date In Service	11/16/2021 3:50:10 PM
Terminal Sub Type	<input type="text"/>	Date Active	11/16/2021 3:50:10 PM
Company	CWT MAX Testing *	Date Inactive	
Time Zone	(UTC-05:00) Eastern Time (US & Canada) *	Date Created	11/16/2021 3:48:12 PM
Tick Value	100 *	Date Removed	
Currency	American Dollar *	Parking Spaces - Purchase	0
Location	<input type="text"/>	Parking Spaces - Enforcement	0
Location Type	<input type="text"/>		
Geographic Section	<input type="text"/>		
Icon Url	CWT <input type="text"/> 		
Terminal Installation Status	Active *		
Parking Zone	<input type="text"/>		
Node	Prod. Meters 		
Merchant	<input type="text"/>		
Collector Routing Group	<input type="text"/>		
SIM Provider	<input type="text"/>		
SIM Mobile Number	<input type="text"/>		
Power Type	<input type="text"/>		
Terminal Network Communication Type	<input type="text"/>		
Description	<input type="text"/>		
Terminal	323f2df0-a9a7-4bf8-9d5a-395b36fb84ed		
Day Type Calendar	<input type="text"/>		

Invoicing

Invoicing? *

Invoicing Changed Date

Invoicing Changed By User Id

MAX TERMINAL REGISTRATION

- Sending the correct rate config to the Max meters on FWO
 - Click on Terminal Administration
 - Click on Terminal Maintenance
 - Click on Create One-Time Job
 - Click on New Configuration file
 - Select node from the drop down that you want to send the config file to
 - Choose file you want to send.
 - Pgm # & DS or SS for Dual or Single
 - Click the calendar for the effective date
 - Then click todays date
 - Click the green Floppy disk icon to save & return this will go to Upgrade Logs/
 - Configuration Files menu

FLOWBIRD WebOffice Impersonate: CWT MAX Testing

New Configuration Job

Node Terminal Group

Node: Test Meters, *

File Content: Choose File 432-02-310-DS-CFG.xml *

Schedule job: 11/18/2021 8:11 A

Effective Date: 11/18/2021 12:00

Navigation Menu:

- WebOffice Today
- Reports & Statistics
- Personal Settings
- Terminal Administration
- + Terminal Control Centre
- Terminal Status Centre
- + Terminals
- Terminal Map
- Terminal Status
- Terminal Support
- Unresolved Alarms
- Terminal Maintenance
- UI and Configuration Files
- + Upgrade Logs
- Create One-time Job
- New UI Job
- New Configuration Job**
- New Tariff Job
- Abort Scheduled Job
- Custom Terminal Commands

MAX TERMINAL REGISTRATION

- Sending the correct rate config to the Max meters on FWO
 - Upgrade Logs/ Configuration Files
 - You can track the download, transferred & installed status for the config file.
 - On the MAX meter login and force a heartbeat in the service menu to make the config file download start
 - Once installed successfully wait until the meter finishes installing the file and check that the rate is correct.
 - The max meter is now ready to be installed on the street.

FLOWBIRD WebOffice Impersonate: CWT MAX Testing

Configuration Files

The list is filtered

Filter Advanced Filter

Node Test Meters Terminal ID Like

Terminal Group Transfer Status =

Date Created Dynamic Time Span

Apply

Terminal ID	File Name	Name	Checksum	Date Created	Date Changed	Effective Date	Downloaded Bytes	Transfer Status
4F4DFD58	432-02-310-DS-CFG.xml	432-02-310-DS-CFG.xml_20211118_08:35:14.967	2a2c74cd95eacb84451b87e8e6153f43	11/18/2021 8:35:14 AM	11/18/2021 8:35:14 AM	11/18/2021 12:00:00 AM	0	Created

Page 1 of 1 Total Row Count: 1

MAX LTE Trouble Shooting

-Trouble shooting

- If your the last Comm. Date has not updated log into the service menu:
Check / change the time and date & force a heartbeat.
- Once the meter is back at the home screen, Refresh the FWO page & Check the Last Comm. Date.
It should be updated now
- If that does not work log into the meter >
- Go to the service menu
- Go to Utilities
- Press OK on Do Warm Reboot
- Once meter is back up log into the meter >
- Force a heartbeat and go to FWO to check last Comm. date.

