FLOWBIRD

Urban Intelligence
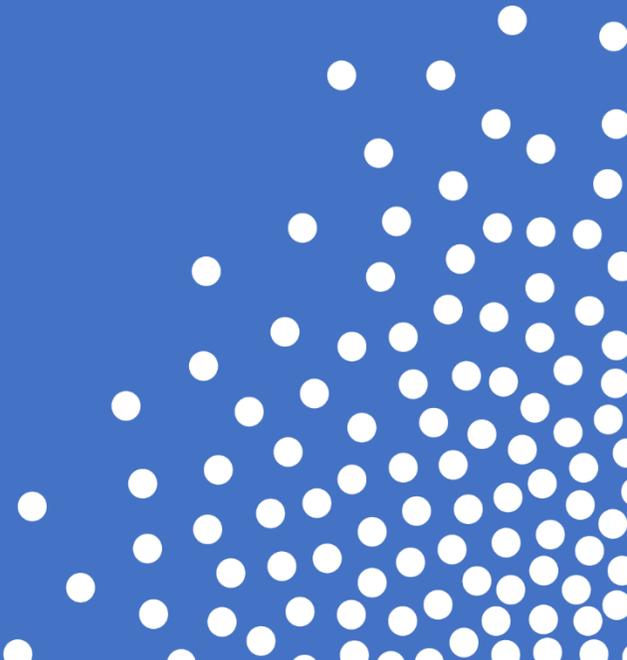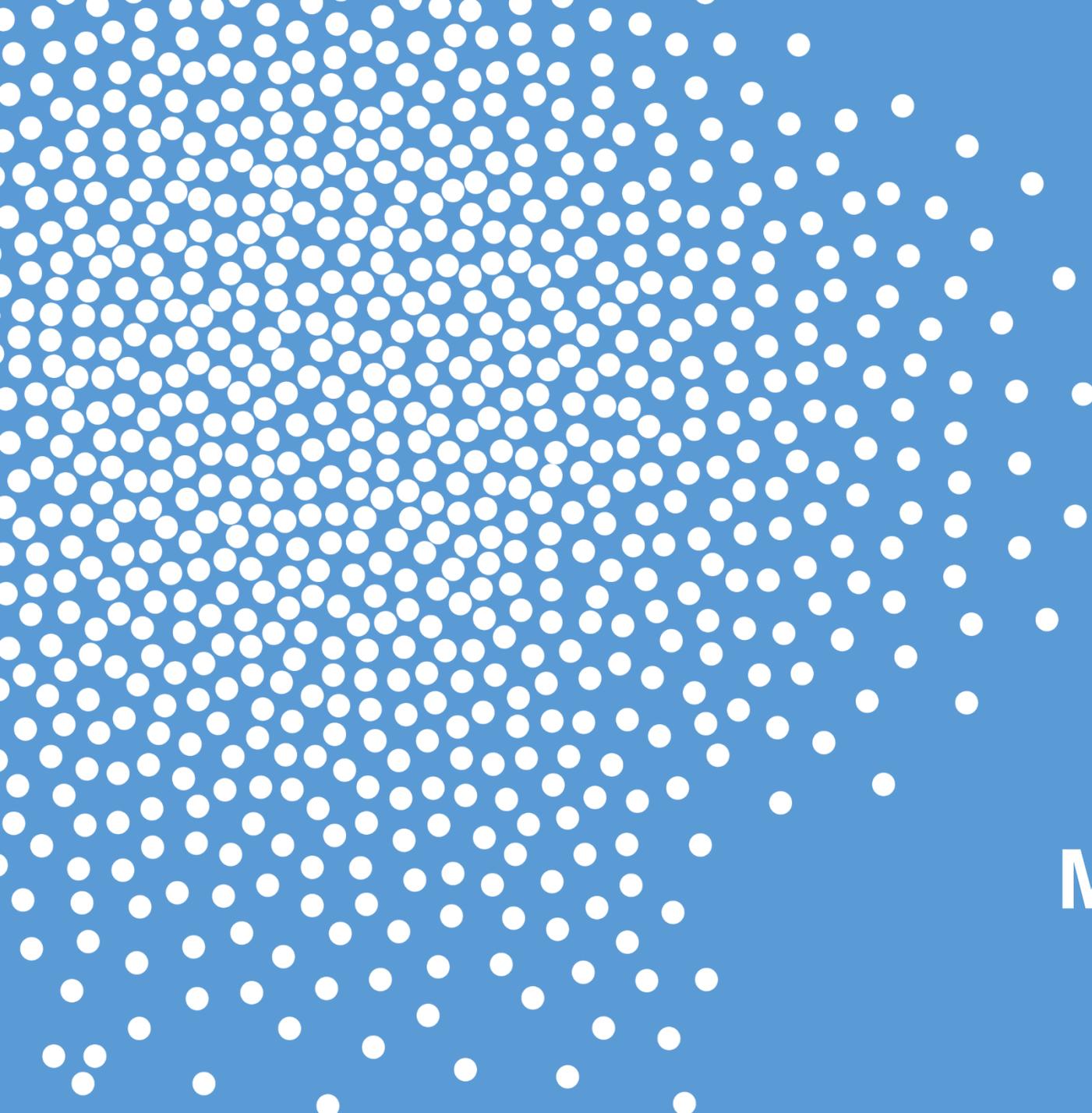
MAX LTE

Terminal
Registration

MAX TERMINAL REGISTRATION

-Preforming the Terminal Registration
- Log into the service menu with the CWT MAX Access Card
- Set Time & Date First
- Go to Terminal
- Go to Term. Registration
- Go Down to Terminal ID & Press OK
- Go down to CURRENT : *METERID*
- Change each character up or down to get to the correct letter or number
- Press OK on each character to advance to the next character
- 8 Characters MAX. If the ID is shorter, add ZEROs at the front to get to 8 characters
- Press OK on the last character to go to the next menu selection

MAX TERMINAL REGISTRATION

- Preforming the Terminal Registration
    - Press OK on APN
    - Press OK on broadband (This is for AT&T)
    - Press OK on Select CWO IP
    - Go down to IP:64.119.210.50P50952 (Live FWO server) & Press OK
        (IP Address & Port #)
    - Press OK on Credit Card Mode
    - Press OK on To: Normal Mode

MAX TERMINAL REGISTRATION

-Setting up the Terminal Registration
- Press OK on Parking ID
- Press OK on each digit of the FWO Parking ID (01414 is the test FWO server)
 (If you need to change the number use the + & - on each # before you press ok)
- Example ParkIndy is 00432
- Press OK on Terminal GUID
- Press Cancel to reset to get a new GUID from FWO (This will reset GUID to all zeros)
- Press OK on CONFIRM
- Review all the settings & Press OK

MAX TERMINAL REGISTRATION

- Preforming the Terminal Registration
- Press OK to go back (to main service menu)
- Go to Utilities
- Go to Heartbeat
- Click OK on Force Heartbeat
- Wait for Heartbeat to complete

MAX TERMINAL REGISTRATION

- Activating the Terminal on FWO
  - Log into FWO > Select the customer > Go to Terminal administration
  - Click on Terminal status > Type in the meter ID you are working on.
    OR
  - Change "Terminal Installation Status" to Registered. Click Apply
  - Click on the Terminal ID to go into terminal details page

MAX TERMINAL REGISTRATION

- Activating the Terminal on FWO

  - On the Terminal Details page

  - Change the Icon Url from:
    Cale permit to CWT

  - Change Terminal Installation Status
    From Registered to Active

  - Move the meter Id to the correct Node
    Click the box and select from the drop
    down. Meters should be grouped by
    Zone or program

MAX TERMINAL REGISTRATION

- Activating the Terminal on FWO
    - Here is the completed terminal registration
    - If able to put the S/N of the mech in the meter S/N section
- Click the green Floppy disk icon to save & return to the main terminals page.

MAX TERMINAL REGISTRATION

- Sending the correct rate config to the Max meters on FWO
- Click on Terminal Administration
- Click on Terminal Maintenance
- Click on Create One-Time Job
- Click on New Configuration file
- Select node from the drop down that you want to send the config file to
- Choose file you want to send.
- Pgm # & DS or SS for Dual or Single
- Click the calendar for the effective date Then click todays date
- Click the green Floppy disk icon to save & return this will go to Upgrade Logs/
- Configuration Files menu

FLOWBIRD WebOffice

Impersonate: CWT MAX Testing

New Configuration Job

General Information

○ Node   ○ Terminal Group

Node   Test Meters,
File Content Choose File 432-02-310-DS-CFG.xml
Schedule job 11/18/2021 8:11 A
Effective Date 11/18/2021 12:00

WebOffice Today
Reports & Statistics
Personal Settings
Terminal Administration
  + Terminal Control Centre
    Terminal Status Centre
  + Terminals
    Terminal Map
    Terminal Status
    Terminal Support
    Unresolved Alarms
  − Terminal Maintenance
      UI and Configuration Files
    + Upgrade Logs
    − Create One-time Job
        New UI Job
        New Configuration Jo
        New Tariff Job
      Abort Scheduled Job
      Custom Terminal Commands

MAX TERMINAL REGISTRATION

- Sending the correct rate config to the Max meters on FWO
    - Upgrade Logs/ Configuration Files
    - You can track the download, transferred & installed status for the config file.
    - On the MAX meter login and force a heartbeat in the service menu to make the config file download start
    - Once installed successfully wait until the meter finishes installing the file and check that the rate is correct.
    - The max meter is now ready to be installed on the street.

MAX LTE Trouble Shooting

-Trouble shooting
- If your the last Comm. Date has not updated log into the service menu:
  Check / change the time and date & force a heartbeat.
- Once the meter is back at the home screen, Refresh the FWO page & Check the Last Comm. Date.
  It should be updated now
- If that does not work log into the meter >
- Go to the service menu
- Go to Utilities
- Press OK on Do Warm Reboot
- Once meter is back up log into the meter >
- Force a heartbeat and go to FWO to check last Comm. date.